

Case Study: Bearak Reports, Inc.

Client

Bearak Reports, Inc. is in the business of providing asset search, background checks, business intelligence and public record information services to law firms, financial services companies, government agencies, and general corporate and private users. The services offered enabled clients to recover loans and hire honest and quality employees. A recent trend in the background screening and public record research business has led Bearak Reports' founders to identify a business opportunity. This new business opportunity will be launched in the name of Reportals.

Challenge

Background screening and the public record research industry is rapidly growing. Companies are more concerned with safety, security and the quality of employees. Being a very cumbersome and labor intensive process, due to the cost and time involved, most companies outsource this sort of work. Currently, screening companies are providing their services through manual research and various other desktop tools. Since it is a low margin and highly competitive business, Bearak has envisioned the concept of Reportals, which is a web-based solution to reduce the turn-around time and manual efforts. This solution will bring together various parties involved under one umbrella. It will embark the electronic route using various EDI and the latest technologies, like XML, to build online solutions that will provide accurate information and constant updates.

Solution

After the initial study and understanding the objective of Reportals, ISHIR understood the platform needed to be standardized, streamlined and automated to provide an integrated solution for background screening processes. This platform enabled a workflow between the various participants using XML (Web Services) and EDI integration. Comprehensive system studies were conducted onsite with Bearak visionaries and the following system modules were identified. The system modules included:

- User security modules
- Background Screening Workflow (initiation through reporting of results)
- Client and Vendor Workplaces
- Digital Dashboard for Reportal Employees
- XML and EDI integration using BizTalk Server (110 integration points)
- Reporting

Results

ISHIR translated the vision from a thought to reality. The system was also designed to meet the needs of increased business ten times over projection to assure long-term investment protection. The Reportal system is a state-of-the-art application in its industry and provides vital background check information to Bearak customers with faster access, more accurate services and enables a quick turn-around time.

Technology

The solution was developed on Microsoft .NET technology with ASP.NET, C#, VB.NET, EDI, XML (Web Services), BizTalk Server, Share Point Portal Services and was built on Windows Server and using Microsoft SQL Server as a database.