Managed Services

ISHIR can help you align your IT capabilities with your business needs

ISHIR tailors our managed services to meet the client's unique requirements, goals and business objectives. Our managed solutions can support your business during transformational periods, provide administrative services during steady operating state and help stabilize your existing investments while we help you plan for your future. As your business direction changes, ISHIR can quickly adapt to your business needs.

ISHIR has a dynamic portfolio of managed services capabilities which maintains control in the hands of our clients while remain flexible.

Benefits

- You continue to control and direct us based on your business changes.   We right size the solution based on your needs.
- Our services cost less than hiring full time engineer in house.
- We provide full transparency in our service.
- Our service includes time tracking, reporting, updating of existing documentation, stand up meetings.
- We offer shadow resources and fully documented process. We are process dependent and not people dependent.
- We hire the best in the industry and have a track record of retaining the best talent. No more attrition issues.
- We can offer you comprehensive service level agreements (SLA) that guarantees responsiveness.
- We can offer you 24/7/365 service.
- You can choose from pay per incident, dedicated FTE or pool of hours model to help support your IT needs.
- Our managed services staff is backed up by our application development team to assist whenever problems arise and any additional customization is required.

How does it work?

We perform an initial assessment of your existing IT infrastructure and your existing processes. We make it our business to understand your pain areas and areas where we can make an immediate impact. We start off the engagement with a kick off meeting with the stakeholders and continuously monitor your infrastructure, manage skills and perform routine tasks by using our certified Microsoft SQL, Microsoft SharePoint Microsoft Exchange and Lynx Administrators.

About ISHIR

ISHIR is a global diversified outsourced IT services company and we make outsourcing successful for our clients.

We assist our clients to achieve their business objectives by successfully outsourcing their non-core business processes and functions in the areas of technology and digital marketing.

We have been part of the outsourcing industry since 1999 and have successfully implemented strategic offshore programs in the areas of custom software development, software product development, casino game development and outsourced digital marketing production services to India. ISHIR has been servicing clients thousands of miles away, maturing into a core dependable extension of a client's internal team.

ISHIR has extensive experience in providing outsourcing of non-core business processes - **IT functions** (Custom Software Development, Software maintenance, SharePoint consulting and development, mobile app development, software testing, Remote Managed IT services, Cloud and Software Virtualization solutions), Interactive (web design and development, game development), Managed Web Hosting, setting up Built Operate Transfer (BOT), specialized R&D facilities, and **non-IT functions** (Digital Marketing (Search Engine Optimization, Paid Search, Display and Social Media marketing services) Business Process Outsourcing (Data Entry, Data Cleansing, Lead Generation, Research, Photo Editing, Online Customer Support, Finance)).

We have vast experience in offshore outsourcing and have matured into a dependable outsourcing partner providing substantial value and savings to our clients, often exceeding up to 65 percent. We leverage our people, processes and effective use of technology to catapult our clients to achieve their business potential.

Next Step: **Discover how ISHIR can accelerate the success of your business. Contact us today:**

Headquarters
17719 Misty Grove Dr.
Dallas, Texas 75287, USA
T: +1 (888) 99-ISHIR
P: +1 (214) 295-5318
F: +1 (214) 292-8838

Oregon
1225 West Burnside Street
Suite 310
Portland OR 97209, USA
T: +1 (888) 99-ISHIR
P: +1 (214) 295-5318

London
1st Floor, 71 Leonard Street
London EC2A 4QS
UK
P: +44 (20) 7193-7744
F: +1 (214) 292-8838

Offshore Delivery Center (ODC)
A-5 Sector 57
NOIDA 201301, India
P: +91 (120) 466-0000 x 6013
VoIP: +1 (415) 738-4979

California
418 North Crescent Heights
Los Angeles, California 90048
USA
T: +1 (888) 99-ISHIR
P: +1 (214) 295-5318

For More Information

For more information about ISHIR services and solutions, call +1 (888) 99-ISHIR (47447) or email inquiry@ishir.com . To access information using the World Wide Web, go to: www.ishir.com and www.ishirdigital.com.