Ten Most Common Mistakes
When Outsourcing Quality Assurance

Outsourcing Software Testing is supposed to be the most risk free process to outsource to a third party vendor. But in doing so the following common mistakes are made.

- No ownership of software quality

- No overall test program design or defined goals

- Non-existent or ill-defined test plans and test cases

- Testing that focuses narrowly on functional cases

- No ad hoc, stress or boundary testing

- Use of inconsistent or incorrect testing methodology

- Replying on inexperienced testers

- Improper use of testing tools and automation, resulting in lost time and reduced ROI

- No meaningful metrics for tracking bugs and driving quality back into development

- Incomplete regression cycle before software release

Such mistakes can be avoided by integrating Quality Assurance (QA) into the global software development life cycle (SDLC) using the following methodology:

- Business Case/Drivers of Outsourcing

- Discovery of Testing Processes

- Readiness Assessment

- Gap Analysis

- Defining Outsourced QA Opportunity

- Defining Metrics to Tracking Performance

For More Information

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